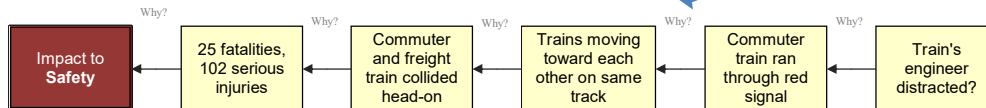


2008 Chatsworth Train Collision

On September 12, 2008, a commuter train and a freight train collided head-on in the Chatsworth district of Los Angeles, killing 28 and injuring more than 100. The crash was the worst train accident in 15 years and taxed emergency resources. The accident made national headlines and raised many questions about the safety and reliability of the nation's rail system.

Start Simple To build a Cause Map, start at one of the goals and ask "why" questions. Capture the answers visually in a cause box.

5-Why Cause Map



Expand the Cause Map Continue asking "why" questions and adding cause boxes to lay out the cause-and-effect relationships. The Cause Map can be expanded until all relevant detail and all impacted goals are documented.

