

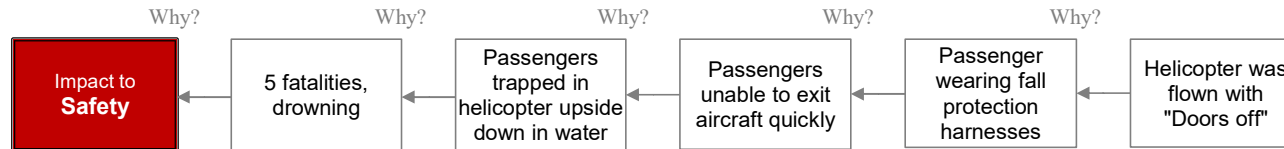
NYC Helicopter Tragedy - East River

March 11, 2018

Cause Mapping® Method

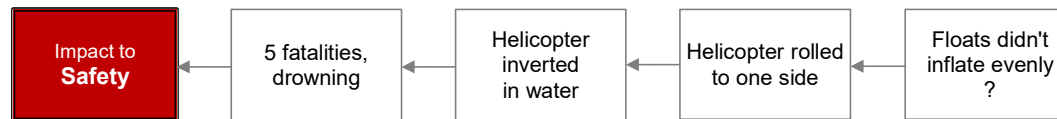
Problem Solving • Root Cause Analysis

5-Why Cause Map™ Diagram



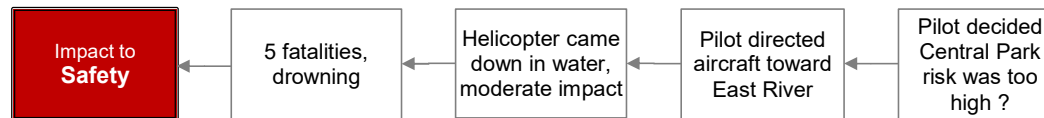
Floats

4-Why Cause Map™ Diagram



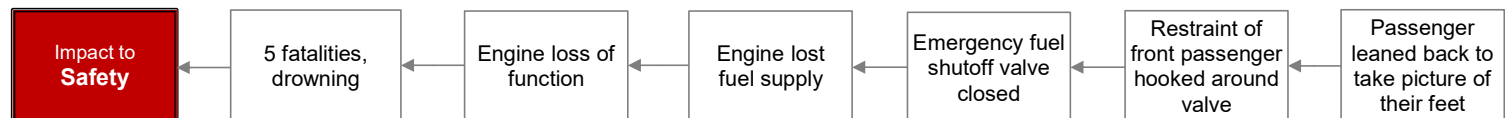
Water Landing

4-Why Cause Map™ Diagram



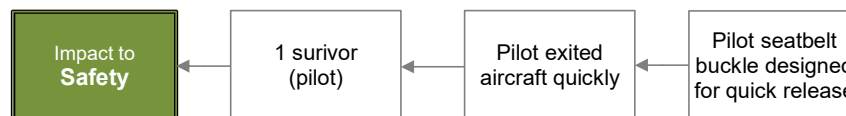
Loss of Engine

6-Why Cause Map™ Diagram



Pilot Survived

3-Why Cause Map™ Diagram



by Mark Galley

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Cause-and-Effect Analysis

